

A Systems Approach to Substance Use

Recommendations for a National Treatment Strategy

CCSA's Tiered Model Implementation Team

Purpose

To promote and facilitate evidence-based system development consistent with the principles of the Tiered Model of Services and Supports outlined in [A Systems Approach to Substance Use in Canada: Recommendations for a National Treatment Strategy](#) (NTS).

Role

The Team was established with the intention of partnering with and providing support to jurisdictions and organizations. The types of support to be developed will be determined through consultations with these partners in order to ensure relevance and utility.

Activities

Working with the Tiered Model of Services and Supports

Goal:

- To facilitate the adaptation of the Tiered Model of Services and Supports to the specific characteristics and needs of organizations and jurisdictions in Canada.

What are the benefits?

- The Tiered Model of Services and Supports introduced in the NTS takes an evidence-based approach to developing a comprehensive continuum of care.
- The Model introduced in the NTS focuses on high-level principles and structures that can be adapted to meet unique organizational and jurisdictional needs.
- The Tiered Model focuses not only on improving system efficacy, but also on improving system efficiency through partnerships and community-level interventions.

How can we help?

- Providing materials that take the Tiered Model from a high-level overview to concrete application considerations.
- Presenting the Tiered Model in a change management context.
- Promoting a strong foundation through materials that highlight an evidence-based implementation process and core principles for improving system structure and service delivery.



Change Management

Goal:

- To identify and develop processes for change management that are relevant to the field, evidence-based, easily understood, and practical.

What are the benefits?

- Taking a change management approach makes a process that can be threatening or difficult easier to accept, understand and implement.
- System change guided by evidence-informed change management processes is more likely to be successful in the short term and maintained in the long term.

How can we help?

- Providing materials for assessing readiness to change and introducing and explaining change management.
- Providing a basic change management process or template that can be tailored to the unique needs and characteristics of your organization or jurisdiction.

Developing a National Knowledge Exchange Network

Goal:

- To provide a national focal point and communication structure for the exchange of information across organizations, sectors, and jurisdictions.

What are the benefits?

- Increased access to evidence-based knowledge relevant to services and supports for substance use in Canada.
- Increased access to other organizations, sectors, and jurisdictions engaged in knowledge exchange across Canada.
- Mechanism for information exchange at the national level that will promote information flow between organizational, jurisdictional, and sectoral levels.

How can we help?

- Providing summary information to promote understanding of what knowledge exchange is and how it takes place.
- Providing a central access point for information about knowledge exchange networks, initiatives, and information across Canada.
- Connecting and building on existing networks and initiatives to fill gaps and avoid duplication.
- Hosting virtual and in-person discussions on developing knowledge exchange capacity relevant to services and supports for substance use in Canada.

System Mapping

Goal:

- To develop a summary of governance, environmental factors, communication, and service delivery structures and processes across Canada.

What are the benefits?

- Ability to see how individual organizational or jurisdictional components fit or compare with other parts of the system across Canada.
- Ability to readily share this information where an appreciation of the national addiction service landscape is needed.
- Ability to identify gaps or duplication between initiatives and systems at the organizational, jurisdictional, and national levels.

How can we help?

- Providing standard templates for summarizing basic information.
- Providing access to information gathered across Canada.
- Facilitating contact or collaboration with other organizations or jurisdictions to address gaps and/or duplication and improve information flow.

Accessing Team Members and Support Materials

Online:

- All materials and resources produced by the Team will be available online through a central website, anticipated for Spring 2010.

In person:

- Members of the Tiered Model Implementation Team welcome opportunities or invitations to work more closely with partners at the organizational and jurisdictional levels.

Resources:

- The Tiered Model Implementation Team is a CCSA initiative developed through funding received from Health Canada's Drug Treatment Funding Program for the period ending March 31, 2013.
- There are no fees associated with accessing Team materials or Team member presentations.
- If a Team member is requested to provide a presentation or workshop and travel is required, CCSA asks that the host organization consider covering expenses associated with travel and accommodations. Where possible, CCSA will assist by coordinating Team travel to capitalize on the team's cross-country locations and existing commitments and minimize associated costs.

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